

# Investors Complaints

At Nidhi Broking Services PVT LTD, we accord utmost priority to investor interests and believe in safeguarding the same. Investors can lodge their complaints relating to his / her Demat Accounts, his / her Equity Trading, at [nbsgrievances@gmail.com](mailto:nbsgrievances@gmail.com) / [grievances@nidhibroking.com](mailto:grievances@nidhibroking.com)

The following approach shall be followed by the investor:

- i. Mail your grievance at [nbsgrievances@gmail.com](mailto:nbsgrievances@gmail.com) / [grievances@nidhibroking.com](mailto:grievances@nidhibroking.com)
  - ii. **Ticket number will be generated, which will be mailed back to you:** You can provide reference of this ticket number in all further communications with regards to the specific complaint filed by you.
  - iii. **Check the status of your ticket:** Ticket will be closed on successful resolution of your complaint, in the meanwhile to track status of your complaint you can mail at the above provided email address along with your ticket number to get an update on the progress status of your complaint.

## 2. Investors can also lodge their grievances with SEBI at <https://scores.gov.in>

Filing complaints on SCORES – Easy & quick

- **Register on SCORES portal**
- **Mandatory details for filing complaints on SCORES :**
  - i. Name, PAN, Address, Mobile Number, E-mail ID.
- **Benefits :**
  - i . Effective communication
  - ii . Speedy redressal of the grievances